

Avner Ofer Photography
Avnerofer.com
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Return Policy

1. Purchases conducted at markets, street festival, or art shows:

All purchases from these venues are final. Once the product leaves my stand they are non-returnable. The customer agrees to check the product before taking it away. All sales are as-is. Exception: If a customer comes back with the product and would like to exchange it during the same market, show, festival, and the item is in same condition when purchased, then I will accept it back for an exchange.

2. Purchases conducted over the phone, online, or shipped orders:

The customer upon receiving the good, has three (3) days to contact me with any damage, or other issues with the good. Within three (3) days the customer needs to send pictures of the damaged goods to get a new one sent for free as a replacement. The damaged piece/s will need to be returned to me. I will supply a mailing label for the return if need be.

For any other issues, the customer MUST contact me within three (3) days to describe the issues and I will try to resolve any issue that they may have – color correction, wrong image, wrong size, etc.